



PO Box 12000 | Syracuse, NY 13218
medanswering.com

To: All Livery Transportation Providers
From: MAS on behalf of NYSDOH Bureau of Medicaid Transportation
Subject: Livery Preferred Provider Opportunity
Date: May 22, 2019

The New York State Department of Health (DOH) is pleased to offer a Livery Preferred Provider Opportunity (PPO) for clinic trips being arranged for eligible NYS Medicaid enrollees to/from 16 facilities in the NYU Langone Health System, located in Brooklyn. See Figure 1 for the complete NYU Brooklyn zone 1 facility list.

The PPO includes providing non-emergency Livery transportation for Medicaid enrollees' inbound trips, round trips and discharge trips.

There will be one transportation provider (TP) selected to fulfill the responsibilities associated with this PPO. The selected TP will receive a flat rate per enrollee for each trip leg the enrollee is transported. The PPO rate is inclusive of all services associated with the defined modality in accordance with DOH Policy.

The selected TP must be an approved NYS Medicaid Transportation Provider and comply at all times with New York State's rules and regulations.

Interested TPs must complete and submit the attached proposal by the required due date.

Please note MAS reserves the right to contact the TP for clarification on questions regarding their PPO application.

A three-month trip sample is provided for your review, however, please understand this data does not guarantee future trip volume.



Figure 1.

NYU Langone Brooklyn Zone 1 Facility List	
Facility Name	Address
NYU Langone at Williamsburg	101 Broadway, Brooklyn, NY 11249
NYU Langone Eye Center—Brooklyn Heights	149 Pierrepont Street, Brooklyn, NY 11201
NYU Langone Hospital-Brooklyn	150 55th Street, Brooklyn, NY 11220
NYU Langone Ambulatory Care Brooklyn Heights	186 Joralemon Street, Brooklyn, NY 11201
Park Slope Family Health Center at NYU Langone	220 13th Street, Brooklyn, NY 11215
Rusk Rehabilitation Brooklyn at 60th Street	230 60th Street, Brooklyn, NY 11220
NYU Langone Radiology-Premier Imaging-Park Slope	348 13th Street, Brooklyn, NY 11215
Seventh Avenue Family Health Center at NYU Langone	5008 7th Ave, Brooklyn, NY 11220
Sunset Terrace Family Health Center at NYU Langone	514 49th St, Brooklyn, NY 11220
NYU Langone Brooklyn OB/GYN Associates—7th Avenue	5423 7th Ave, Brooklyn, NY 11220
Sunset Park Family Health Center at NYU Langone	5610 2nd Ave, Brooklyn, NY 11220
Family Physician Family Health Center at NYU Langone	5616 6th Ave, Brooklyn, NY 11220
NYU Langone Slope Pediatrics	60 8th Ave, Brooklyn, NY 11217
NYU Langone Health-Cobble Hill	83 Amity St, Brooklyn, NY 11201
NYU Langone Medical Associates—Greenpoint	934 Manhattan Ave, Brooklyn, NY 11222
NYU Langone Ambulatory Care Cobble Hill	97 Amity St, Brooklyn, NY 11201



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LIVERY PREFERRED PROVIDER OPPORTUNITY
for
NYU BROOKLYN ZONE 1
PROPOSAL

All proposals must be completed, signed, scanned and emailed to: ppo@medanswering.com by 4 PM on 06/06/2019.

Transportation Company Name: _____

Owner/General Manager: _____

Email: _____ **Provider ID:** _____

SECTION 1: Proposed Flat Rate Charge Per Person/Per Trip Leg

Flat rate: _____

SECTION 2: Required Information

1. Do you have a Medicaid Compliance Program as required by NYS Office of Medicaid Inspector General?

Yes _____ No _____

2. Are all vehicles used by your company for transporting Medicaid enrollees properly owned/leased, registered and insured as Livery vehicles according to NYSDOH Policy?

Yes _____ No _____

3. How many properly owned/leased, registered and insured Medicaid Livery vehicles are in your fleet?

Number of Vehicles: _____

4. If your company is not currently providing service 24 hours/day, 7 days/week, 365 days/year, is your company able to provide 24/7/365 service for this PPO?

Yes _____ No _____



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SECTION 3: PPO Requirements

1. Assigned trips may not be refused.
2. Assigned trips may not be reassigned.
3. The Transportation Provider (TP) will be available 24 hours/day, 7 days/week, 365 days/year.
4. TP must accept all trips assignments electronically via the MAS Medicaid Transportation Management System (MAS System). There will be no calls or faxes from MAS.
5. For all scheduled trips, the TP must be on time for pick-ups and drop offs (within 15 minutes of the scheduled time).
6. All immediate trip requests must be picked up within 60-90 minutes of the MAS trip assignment.
7. TP leadership must attend all pre and post meetings and/or conference calls with DOH, MAS and NYU Langone Health.
8. In order to meet the high-quality expectations of the DOH and NYU Langone Health, the TP will commit to honoring agreements between these two entities to ensure exceptional results. Such agreements may include, but not be limited to, on-time performance, proper dress code, company identification, employee ID, pick up and drop off locations, adhering to protocols, quick and easy mutual access to organizational leadership in order to address real-time problem solving and long-term planning.
9. Additional guidelines as agreed to by NYU Langone Health and the transportation provider.

PRINT NAME (Owner/General Manager)

SIGNATURE (Owner/General Manager)

DATE