



PO Box 12000 | Syracuse, NY 13218
medanswering.com

To: All Livery Transportation Providers
From: MAS on behalf of NYSDOH Bureau of Medicaid Transportation
Subject: Livery Preferred Provider Opportunity
Date: May 22, 2019

The New York State Department of Health (DOH) is pleased to offer a Livery Preferred Provider Opportunity (PPO) for clinic trips being arranged for eligible NYS Medicaid enrollees to/from 20 facilities in the NYU Langone Health System, located in Brooklyn. See Figure 1 for the complete NYU Zone 4 facility list.

The PPO includes providing non-emergency Livery transportation for Medicaid enrollees' round trip and discharge trips.

There will be one transportation provider (TP) selected to fulfill the responsibilities associated with this PPO. The selected TP will receive a flat rate per enrollee for each trip leg the enrollee is transported. The PPO rate is inclusive of all services associated with the defined modality in accordance with DOH Policy.

The selected TP must be an approved NYS Medicaid Transportation Provider and comply at all times with New York State's rules and regulations.

Interested TPs must complete and submit the attached proposal by the required due date.

Please note MAS reserves the right to contact the TP for clarification on questions regarding their PPO application.

A three-month trip sample is provided for your review, however, please understand this data does not guarantee future trip volume.



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Figure 1.

NYU Langone Brooklyn Zone 4 Facility List	
Facility Name	Address
NYU Langone Brooklyn OB/GYN Associates	10031 4th Ave, Brooklyn, NY 11209
NYU Langone Stepping Stones Pediatrics	1407 46th St, Brooklyn, NY 11219
NYU Langone Medical Associates—Avenue P Internal Medicine	153 Avenue P, Brooklyn, NY 11204
NYU Langone Brooklyn Orthopedics—Bay 26th Street	153 Bay 26th St, Brooklyn, NY 11214
NYU Langone Levit Medical—Bensonhurst	1902 86th St, Brooklyn, NY 11214
NYU Langone Brooklyn Medical Associates—Bensonhurst	2310 65th St, Brooklyn, NY 11204
NYU Langone Brooklyn Medical Associates—77th Street Internal Medicine	346 77th St, Brooklyn, NY 11209
NYU Langone Brooklyn Podiatry Associates—77th Street	441 77th St, Brooklyn, NY 11209
Park Ridge Family Health Center at NYU Langone	6317 4th Ave, Brooklyn, NY 11220
NYU Langone Ambulatory Care Bay Ridge	6740 4th Ave, Brooklyn, NY 11209
NYU Langone Brooklyn Medical Associates—Dyker Heights	7316 13th Ave, Brooklyn, NY 11228
NYU Langone Brooklyn Surgery Associates—6th Avenue	7517 6th Ave, Brooklyn, NY 11209
NYU Langone Brooklyn Medical Associates—5th Avenue	7611 5th Ave, Brooklyn, NY 11209
NYU Langone Eye Center—Bay Ridge	7901 4th Ave, Brooklyn, NY 11209
NYU Langone Brooklyn Medical Arts Pavilion	8714 5th Ave, Brooklyn, NY 11209
Perlmutter Cancer Center-Bay Ridge	8721 5th Ave, Brooklyn, NY 11209
Rusk Rehabilitation Brooklyn at Shore Road	9000 Shore Rd, Brooklyn, NY 11209
NYU Langone Medical Associates—Borough Park	901 48th St, Brooklyn, NY 11219
NYU Langone Vitale-Gambino Orthopedics	9711 3rd Ave, Brooklyn, NY 11209
Perlmutter Cancer Center at NYU Langone Brooklyn—4th Avenue Oncology	9920 4th Ave, Brooklyn, NY 11209



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LIVERY PREFERRED PROVIDER OPPORTUNITY
for
NYU BROOKLYN ZONE 4

PROPOSAL

All proposals must be completed, signed, scanned and emailed to: ppo@medanswering.com by 4 PM on 06/06/2019.

Transportation Company Name: _____

Owner/General Manager: _____

Email: _____ **Provider ID:** _____

SECTION 1: Proposed Flat Rate Charge Per Person/Per Trip Leg

Flat rate: _____

SECTION 2: Required Information

1. Do you have a Medicaid Compliance Program as required by NYS Office of Medicaid Inspector General?

Yes _____ No _____

2. Are all vehicles used by your company for transporting Medicaid enrollees properly owned/leased, registered and insured as Livery vehicles according to NYSDOH Policy?

Yes _____ No _____

3. How many properly owned/leased, registered and insured Medicaid Livery vehicles are in your fleet?

Number of Vehicles: _____

4. If your company is not currently providing service 24 hours/day, 7 days/week, 365 days/year, is your company able to provide 24/7/365 service for this PPO?

Yes _____ No _____



LIVERY PREFERRED PROVIDER OPPORTUNITY
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PROPOSAL

SECTION 3: PPO Requirements

1. Assigned trips may not be refused.
2. Assigned trips may not be reassigned.
3. The Transportation Provider (TP) will be available 24 hours/day, 7 days/week, 365 days/year.
4. TP must accept all trips assignments electronically via the MAS Medicaid Transportation Management System (MAS System). There will be no calls or faxes from MAS.
5. For all scheduled trips, the TP must be on time for pick-ups and drop offs (within 15 minutes of the scheduled time).
6. All immediate trip requests must be picked up within 60-90 minutes of the MAS trip assignment.
7. TP leadership must attend all pre and post meetings and/or conference calls with DOH, MAS and NYU Langone Health.
8. In order to meet the high-quality expectations of the DOH and NYU Langone Health, the TP will commit to honoring agreements between these two entities to ensure exceptional results. Such agreements may include, but not be limited to, on-time performance, proper dress code, company identification, employee ID, pick up and drop off locations, adhering to protocols, quick and easy mutual access to organizational leadership in order to address real-time problem solving and long-term planning.
9. Additional guidelines as agreed to by NYU Langone Health and the transportation provider.

PRINT NAME (Owner/General Manager)

SIGNATURE (Owner/General Manager)

DATE