

• ANSWERING SERVICES
• HEIPLINK MEDICAL ALARMS (PERS)
• TRANSPORTATION MANAGEMENT

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To: All HVI Medicaid Transportation Providers

From: Wayne Freeman

Subject: Managed Care Changes effective January 1, 2011

Date: September 13, 2011

There is an important notice form NYSDOH regarding managed care changes and Medicaid transportation for Albany, Columbia, Greene, Montgomery, Orange, Putnam, Rockland, Sullivan, Ulster, Warren, Washington, Westchester that are effective January 1, 2012.

If you have any questions about this change please ask us. Please share this information with the ordering providers and case managers at the facilities that you work with to ensure that transportation orders are assigned to the correct transportation providers and are ready to go for January 1, 2012. You are welcome to give people my email address wfreeman@medanswering.com or direct telephone number 315-701-7009 if they have any questions. You may also refer them to www.medanswering.com for additional information on the services we provide.

In some counties where Medicaid Fee for Service already provides transportation for the managed care plans, this change will have minimal impact.