

# TRIP DECLINATIONS

Medical Answering Services (MAS) assigns trips based upon information provided to them during the trip request process. At times, trips are being declined at the last minute by vendors because they are unhappy with the mode of transportation assigned.

When a trip is assigned to you, whether by choice or rotation, you have the ability to decline a trip at that time.

***Do not wait until the last minute to decline a trip.***

This results in trip concerns, upset Medicaid enrollees and medical providers, and other counter-productive factors.

In acute circumstances, you may find you do not have the ability to accommodate a trip. Please call Medical Answering Services as soon as possible and ask to have the trip reassigned, providing reasons for this request.