




- ANSWERING SERVICES
-  MEDICAL ALARMS (PERS)
- TRANSPORTATION MANAGEMENT

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To: Transportation Providers
From: Wayne Freeman
Subject: Trip Correction Submissions
Date: November 19, 2012

MAS has been instructed to post the following change for transportation providers submitting trip correction requests.

All trip correction requests must be submitted within 30 days of the date of services. The MAS system will be updated and this change will go into effect December 1, 2012 and will affect all correction requests submitted December 1, 2012 or after.

Title 18 NYCRR Section 540.6(a)(1) require that any changes be made within 30 days of the service date (i.e., when the submission of the claim comes under control of the provider), please update your system to require changes within 30 days of the service date.

Questions

Question: When is submission of the claim under the control of the transportation provider?

Answer: Submission of the claim is under the control of the transportation provider when the trip occurs and/or assignment has posted on the MAS website.

Question: Will this update affect correction request for trips prior to December 1, 2012?

Answer: Yes, this will affect all trips.

Question: What if the problem with the trip is something that MAS must fix?

Answer: As long as you submit the trip correction within 30 days of the trip date of service, there will not be a problem. MAS will still need to address claims that are rejected by eMedNY. MAS has rearranged the trip attestation screen so transportation codes stand out more on the screen so it is easier for transportation providers to know what they are attesting to.

If you have any questions about submitting trip corrections effective December 1, 2012 please contact me at wfreeman@medanswering.com.

If you have any questions about the NYSDOH policy regarding trip corrections, please contact the Medicaid Transportation Policy Unit staff at (518) 473-2160 or e-mail MedTrans@health.state.ny.us.