

CONTACTS

Transportation vendors should **not** contact Medicaid enrollees or medical providers to intervene with the vendor's trip concerns. The transportation vendor has avenues to pursue with Medical Answering Services, or if unsuccessful, the Department of Health.

Contact information is below.

Medical Answering Services	Department of Health
Russ Maxwell President (716) 983-3726 rmaxwell@medanswering.com	Medicaid Transportation Policy Unit MedTrans@health.state.ny.us
Wayne Freeman Chief Operations Officer (315) 701-7009 wfreeman@medanswering.com	(518) 473-2160 Tim Perry-Coon Director tjp03@health.state.ny.us
Notchaca Cosby Medicaid Director (315) 299-2792 ncosby@medanswering.com	Heidi Seney Project Manager hls03@health.state.ny.us
Designated Medicaid Supervisors	