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To: All Transportation Providers
From: Wayne Freeman
Subject: Madison County Transition to MAS
Date: June 25, 2013

Medical Answering Services (MAS) will be scheduling all non-emergency Medicaid trips for Madison County Medicaid Enrollees starting June 24, 2013 with an effective trip date of July 1, 2013. The Madison County telephone number to reach MAS to schedule transportation is **855-852-3286**. Please read the following information from NYSDOH regarding information on the transition.

As of yesterday, anyone requesting from you transportation for a Madison County Medicaid enrollee with a service date on or after 7/1/2013 should be immediately referred to Medical Answering Services at 1-855-852-3286.

If you have any Medicaid Transportation Request Forms for service dates on or after 7/1/2013, please submit them to DOH no later than close of business 6/26/2013. These forms should be faxed to 518-473-5508 or 518-486-2495, or emailed to medtrans@health.state.ny.us.

Effective 7/2/2013, DOH will no longer accept the Medicaid Transportation Request Form. Please ensure that June 2013 trip requests for your company are sent to this office via email (medtrans@health.state.ny.us) or fax (518-486-2495 or 518-473-5508) no later than close of business 7/1/2013. Any forms received by DOH after this date will not be processed.

Corrections

Any requested corrections to prior authorizations generated by DOH for June 2013 trips must be submitted to this office via fax (518-473-5508 or 518-486-2495) or email (medtrans@health.state.ny.us) no later than 7/1/2013. Requested corrections must denote the approved prior authorization in question, and requested number of units. **Note that some vendors have questioned why they see "inactivated" prior authorizations on their roster. This denotes a trip that was submitted to DOH at least once and generated an approved prior authorization at that time. When the second authorization was generated, our system automatically identified it as a duplicate and the second prior authorization was inactivated. To determine the approved prior authorization number, you may review your roster on ePACES. For guidance on querying ePACES, please call Computer Sciences Corporation at 800-343-9000.