

NEW YORK
state department of
HEALTH

Nirav R. Shah, M.D., M.P.H.
Commissioner

Sue Kelly
Executive Deputy Commissioner

November 6, 2013

Attention: Transportation Vendors

Dear Medicaid Transportation Vendors:

It has come to the Health Department's attention that some vendors contend they are unsure of Medicaid policy guidelines and their responsibilities as a Medicaid transportation vendor. This letter is to remind you that the Health Department's general expectations of Medicaid transportation vendors are included in:

- in the provider manuals located online at <https://www.emedny.org/ProviderManuals/Transportation/index.aspx>;
- monthly Medicaid Update publication;
- applicable alerts and documents contained on the Medical Answering Services website (<https://www.medanswering.com/>); and
- certain correspondences with the Health Department and/or its agents or representatives.

As a transportation vendor, you are responsible to remain up-to-date with policy and to review policy documents available to you. Failure to meet the Health Department's expectations may result in administrative action, including penalties or other action deemed necessary by the Health Department, its agents and/or representatives.

If you have questions concerning Medicaid transportation policy, please contact me at (518) 473-2160 or via email to MedTrans@health.ny.gov. Thank you for your cooperation.

Sincerely,



Heidi Seney, Project Manager
Medicaid Transportation Policy Unit
Office of Health Insurance Programs