



- ANSWERING SERVICES
-  MEDICAL ALARMS (PERS)
- TRANSPORTATION MANAGEMENT

PHONE 315.701.7551/800.850.5340 • P.O. BOX 11998 SYRACUSE, NEW YORK 13218 • FAX 315.475.8123

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To: All Transportation Providers  
From: Wayne Freeman  
Subject: Billing for Services Rendered  
Date: November 15, 2013

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NYSDOH has requested that all transportation providers are notified of the following information;

### Billing for Services Rendered

The purpose of this alert is to remind transportation providers of Department of Health claims submission policy.

Transportation providers are to submit claims for reimbursement only for services rendered to a Medicaid enrollee. Currently, claims for reimbursement may include a pickup charge along with additional procedures such as mileage pertinent to the authorized trip. **If you receive an authorization from the Department that differs from the procedures or amounts rendered to the enrollee, you are required to submit a claim only for the procedures or units you actually rendered.**

If at any time you question the procedures or units authorized, you should ask your transportation manager, or staff of the Department of Health, for an interpretation and possible correction of that authorization.

Submission of a claim for procedures or units not rendered by the transportation provider constitutes a false claim, and may result in subsequent administrative action by the Department or possible fraud investigation.

If you have any questions, please email the Department of Health at [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us).