



NYSDOH has instructed MAS to implement transportation services in Monroe County consistent with Medicaid Transportation services available throughout NYS.

Effective February 1, 2013 MAS is instructed to assign transportation consistent with NYS policy.

1. Mileage Reimbursement or public transportation
2. Taxi (curb to curb)
3. Ambulette (door through door)
  - a. Ambulatory Assistance
  - b. Wheelchair
  - c. Stretcher
4. Ambulance

Taxi service is being introduced in Monroe County effective January 1, 2014. Taxi rates will be paid at Rochester, NY approved rates; \$2.50 base (A0100) and \$3.00 per loaded mile (S0215).

Ambulatory service will be used for Medicaid Enrollees that can walk but need door through door personal assistance. Ambulatory door through door personal assistance will be provided by NYSDOH approved DOT ambulette providers. Ambulette providers may also provide taxi services.

All Medicaid enrollees that only need curb to curb service will be assigned transportation using mileage reimbursement, public transportation or taxi effective February 1, 2013. All Medicaid Enrollees that require ambulatory door through door assistance will be assigned ambulatory level transportation.

All ambulatory trips with non-Dot providers will be converted to taxi trips effective February 1, 2014. All non-Dot Providers have the option to update their enrollment to provide ambulette level service in Monroe County and provide ambulatory door through door services when the enrollee requires personal assistance.

Taxi/livery level services can be provided by all ambulette providers.

Please contact Wayne Freeman by email at [wfreeman@medanswering.com](mailto:wfreeman@medanswering.com) by January 15, 2014 regarding the level of service your business intends to provide in Monroe County. Ambulatory trips that only require curb to curb service will be converted to taxi base and taxi mileage effective February 1, 2014. Please advise MAS of any specific enrollees that you are providing door through door ambulatory services to so these people can be classified accordingly.

### Transportation Services

Transportation services are services by ambulance, ambulette, taxi, common carrier or other means of appropriate to the Medicaid enrollee's medical condition; and the transportation attendant to accompany the enrollee if necessary. Such services may include the transportation attendant's transportation, meals, lodging and salary; however, no salary will be paid to a transportation attendant who is a member of the enrollee's family.



### Ambulette Transportation

Ambulette transportation may be ordered if any of the following conditions is present:

- The enrollee needs to be transported in a recumbent position and the ambulette service is able to transport a stretcher;
- The enrollee is wheelchair-bound and is unable to use a taxi, livery service, bus or private vehicle;
- The Medicaid enrollee has a disabling physical condition, which requires the use of a walker or crutches and is unable to use a taxi, livery service, bus or private vehicle;
- An otherwise ambulatory Medicaid enrollee requires radiation therapy, chemotherapy, or dialysis treatments, which result in a disabling physical condition after treatment, making the Medicaid enrollees unable to access transportation without personal assistance provided by an ambulette service.

(16) Personal assistance means the provision of physical assistance by a provider of ambulette services or the provider's employee to an MA recipient for the purpose of assuring safe access to and from the recipient's place of residence, ambulette vehicle and MA covered health service provider's place of business. Personal assistance is the rendering of physical assistance to the recipient in walking, climbing or descending stairs, ramps, curbs or other obstacles; opening or closing doors; accessing an ambulette vehicle; and the moving of wheelchairs or other items of medical equipment and the removal of obstacles as necessary to assure the safe movement of the recipient. In providing personal assistance, the provider or the provider's employee will physically assist the recipient which shall include touching, or, if the recipient prefers not to be touched, guiding the recipient in such close proximity that the provider of services will be able to prevent any potential injury due to a sudden loss of steadiness or balance. A recipient who can walk to and from a vehicle, his or her home, and a place of medical services without such assistance is deemed not to require personal assistance.

- (i) transportation by ambulance, ambulette or invalid coach, taxicab, common carrier or other means appropriate to the recipient's medical condition; and
- (ii) a transportation attendant to accompany the MA recipient, if necessary. Such services may include the transportation attendant's transportation, meals, lodging and salary; however, no salary will be paid to a transportation attendant who is a member of the MA recipient's family.