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## Transportation Provider Meeting February 20, 2015 1030 am to 1130 am

- Please mute your telephones when you dial in so all people can hear the telephone call!
- Proposed change for next day trip assignments.
  - Calling and faxing changes
  - Opt out option for the transportation providers that do not want to do same day and next day trips.
- New feature being introduced. Transportation Providers able to return trips electronically instead of calling the MAS Call Center with more than 48 hours' notice of trip date of service.
- New feature being introduced. Trip Concerns, electronic notification to transportation providers and ability to reply electronically to the trip concern instead of taking staff time to reply by telephone.
- Questions to be answered for phone conference. Please submit questions for phone conference by email to <u>wfreeman@medanswering.com</u> by Thursday February 19, 2015 at 5 pm if you would like something discussed during the telephone conference.

Conference call information

## **MAS Telephone Conference**

## Join the audio conference:

Dial a phone number and enter access code, or connect via internet.

## By phone:

United States - **1.302.202.5900** United States - **1.734.746.0035** 

Access Code 304-734-170#