



The transportation provider trip reassignment link is now available for transportation providers to use. The link will appear at the top of the trip record for transportation providers if the trip is more than 48 hours in the future. The link will not appear for MAS staff or other users.

If the trip is less than 48 hours away, the reassignment link will not appear at the top of the trip record. You will need to call MAS for a trip reassignment that is less than 48 hours in advance. A transportation provider may use the link to request a trip reassignment instead of calling MAS for trips that are more than 48 hours in advance. If you have any feedback on the use of this link please email [wfreeman@medanswering.com](mailto:wfreeman@medanswering.com).

If you need any training or assistance using this new feature please contact your MAS County Supervisor or Field Liaison.

**View Trip Authorization - Provider Print-out | Email - Users - Notifications - Request Trip Reassign**

**Click the Request Trip Reassign and the box below will appear.**

Invoice #	180715720	Status:	Eligible
Name:	Test Albany	Date:	02/26/2015 00:00:00
Medicaid County #:	1 (Albany)	Trans. Type:	Taxi-Albany

Reassign

Cancel