

Transportation Providers

Stakeholder Meetings Spring 2016

What can transportation providers update in the MAS System?

Select Medicaid Menu and View Transportation Provider Information

No Show Letters – Change default from No to Yes

Contact Information

- Names
- Telephone numbers to reach your business
- Fax number
- Dispatch Email
- Contact Email, an alternate email address

Availability

- Same Day and Next Day – Do you want to be available for same day or next day trips?
- Unavailable Dates – Use this link to make your company unavailable for individual dates, or you can do a range of dates. MAS is working on a system change to make individual level of transportation available or unavailable too. You can copy this to selected counties or all counties.
- Transportation Availability Schedule – Add hours of operation based on day of week and time of day. Default is blank which equals open 24/7. You can set specific hours or mark your company available or unavailable.

Transportation Provider Rates and Codes – On the Medicaid Menu select View Transportation Provider Procedure Rates

Transportation Provider Scorecard – Summary of some key indicators tracked by MAS and reported to NYSDOH. Notice that the score for Electronic Reassigns Within 24 Hours is a link you can click on to see detail.

Training Menu – Online videos for MAS system training.

Transportation Provider Security Levels – There are two levels. Regular user level for all functions. Low User Level, cannot print or download information, cannot update information, no access to reports, no access to trip cost or attestation.