Medical Answering Services, LLC.

• TRANSPORTATION MANAGEMENT

PHONE 315.299.2732 • P.O. BOX 12000 SYRACUSE, NEW YORK 13218 • FAX 315.558.6759

To: All Ambulette Level Transportation Providers
From: Michael Collins
Subject: Transportation Opportunity;
NY Presbyterian Health System – Columbia Campus
Ambulette (Ambulatory & Wheelchair) and livery Medicaid Discharges from:

Columbia Hospital	622 W 168th St, New York, NY 10032
Millstein Building	177 Fort Washington Ave, New York, NY 10032
Morgan Stanley Children's Hospital	3959 Broadway, New York, NY 10032

Date: October 11, 2017

The Department of Health (DOH) has analyzed data collected by Medical Answering Services (MAS) and identified non-emergency Medicaid transportation trips consisting of one-way trips at the Ambulette (Ambulatory & Wheelchair) and Livery Modes of Service from the above referenced facilities to the Medicaid enrollee's residence.

Please note it is anticipated that the service identified and described below will be done by one transportation provider. In addition, when considering pricing, please base your pricing on all Medicaid discharges from the above referenced facilities at the Ambulette (Ambulatory & Wheelchair) and Livery Modes of Service. The flat rate pricing submitted will be paid for each person transported.

Identified Trips

A listing of Medicaid discharges **authorized by MAS originating at the above referenced locations going to the enrollee's residence during the month of August 2017** follows. The list of sample trips is sorted by date, time and mode of service to show the individual trip assignments that fit each criteria.

Type of Service

The services provided will be for Medicaid discharges from the above referenced facilities to the enrollee's residence. The transportation provider selected will agree to provide Ambulette (Ambulatory & Wheelchair) and Livery discharge services to all enrollees needing transportation as described. All requests for Ambulette (Ambulatory & Wheelchair) and Livery Modes of Service discharges to enrollees' residence from any of the above referenced locations must be honored with enrollee pickup at any of the above referenced locations no more than 90 minutes from when the request is made by Medical Answering Services. Please note, if requests for this described service are not honored or if pickup times exceed 90 minutes from when the request was made by MAS, the transportation provider's preferred provider status could be reevaluated. Employees of transportation providers will present themselves in a company uniform as well has have identification readily visible.

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Applicant Information

New York Presbyterian Health System
Columbia Campus
Columbia Hospital – Millstein Building – Morgan Stanley Children's Hospital
Medicaid Discharges to the Medicaid enrollee's residence

If you are interested in providing transportation for Medicaid discharges to an enrollee's residence, based upon the trip list attached, please complete the information below and return this form to Michael Collins via fax to (315) 558-6759 or by email to mcollins@medanswering.com no later than **5 p.m. on October 17, 2017**. If you have any questions please call Michael Collins, 315-299-2732.

Name of Company: _____ Contact: _____

Telephone Number: _____ Email: _____ Provider ID: _____

Proposed charge per person per trip leg

Please provide an all-inclusive flat rate. Please note, transportation vendors will be paid the full charge for each enrollee trip leg regardless of multiple passengers. _____

Do you have a Compliance Plan that meets the requirements of NYS Mandatory Provider Compliance Program (SSL) Certification New York State Social Services Law Section 363-d and 18 NYCRR Part 521 Certification? _____ Yes _____No

Are all vehicles used by your business for transporting Medicaid enrollees properly owned/leased, registered and insured as taxi/livery vehicles (no passenger registration) and according to NYSDOH Policy as outlined in the NYSDOH Medicaid Update, December 2015 Volume 31 Number 13? _____ Yes _____ No

How many vehicles properly owned/leased, registered and insured as Ambulette vehicles in your fleet are available for transporting Medicaid enrollees? _____

Does your company currently provide transportation services within the New York City borough(s) for which this group ride is being requested? _____ Yes _____ No

Availability Hours**						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Date: _____

_____
Signature

_____
Print Name

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** Please note, this proposal requires 24/7 coverage.

Transportation Vendor Statement of Quality & Reliability

Please describe how you will deliver exceptional quality transportation service to Medicaid enrollees. If you are aware of current trip concerns voluntarily filed with Medical Answering Services against your company, please explain how you intend to improve customer service.

NY Presbyterian Health System
Columbia Campus Discharges
Site Addresses of Medicaid Discharges

Monthly Livery Trip Sample

MAS, LLC

3959 Broadway New York 10032
622 W 168th St, New York 10032
177 Fort Washington Ave, New York 10032

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
8/1/2017	200	Call	3959 Broadway New York 10032	Loring Pl S Bronx 10453	1	2.7
8/1/2017	245	345	622 W 168th St New York 10032	2nd Ave New York 10029	1	5.3
8/2/2017	1600	1700	177 Fort Washington Ave New York 10032	Creston Ave Bronx 10453	1	3.4
8/3/2017	945	1045	3959 Broadway New York 10032	Main St New York 10044	1	38.3
8/3/2017	1430	1530	3959 Broadway New York 10032	Dewitt Ave Brooklyn 11207	1	21.6
8/4/2017	1500	1600	177 Fort Washington Ave New York 10032	Melrose Ave Bronx 10451	1	2.4
8/4/2017	1630	Call	177 Fort Washington Ave New York 10032	Pitkin Ave Brooklyn 11207	1	20.6
8/5/2017	20	120	3959 Broadway New York 10032	Boynton Ave Bronx 10473	1	6.1
8/5/2017	1640	1740	3959 Broadway New York 10032	Gillmore St East Elmhurst 11369	1	9
8/5/2017	1915	1930	177 Fort Washington Ave New York 10032	Bruckner Blvd Bronx 10454	1	3.4
8/5/2017	1200	1300	177 Fort Washington Ave New York 10032	W 184th St New York 10033	1	1.4
8/6/2017	1130	1230	3959 Broadway New York 10032	Cruger Ave Bronx 10467	1	5.8
8/6/2017	1000	1100	177 Fort Washington Ave New York 10032	W 184th St New York 10033	1	1.4
8/6/2017	1600	1700	177 Fort Washington Ave New York 10032	9th Ave New York 10019	1	6
8/7/2017	call	Call	3959 Broadway New York 10032	La Salle St New York 10027	1	2.1
8/8/2017	1333	1433	3959 Broadway New York 10032	Kelly St Bronx 10455	1	3.6
8/8/2017	15	115	3959 Broadway New York 10032	Fulton Ave Bronx 10456	1	3.4
8/8/2017	1300	1300	177 Fort Washington Ave New York 10032	Navy Pier Ct Staten Island 10304	1	22.3
8/9/2017	1200	1300	3959 Broadway New York 10032	Park Ave New York 10029	1	4.3
8/9/2017	1730	1730	3959 Broadway New York 10032	Tapscott St Brooklyn 11212	1	18.1
8/9/2017	1015	1115	3959 Broadway New York 10032	Knickerbocker Ave Brooklyn 11221	1	14.2
8/9/2017	521	Call	622 W 168th St New York 10032	W 178th St New York 10033	1	0.7
8/9/2017	1930	Call	622 W 168th St New York 10032	Fort Washington Ave New York 10032	1	0.6
8/9/2017	1800	1830	622 W 168th St New York 10032	Riverside Dr New York 10032	1	0.7
8/9/2017	1500	1600	177 Fort Washington Ave New York 10032	Willoughby Ave Brooklyn 11206	1	14.1
8/9/2017	1800	1820	177 Fort Washington Ave New York 10032	College Point Blvd College Point 11356	1	10.9
8/10/2017	1130	1230	3959 Broadway New York 10032	58th St Woodside 11377	1	9.4
8/10/2017	1130	1230	3959 Broadway New York 10032	Washington Ave Bronx 10457	1	3.5
8/10/2017	1530	1630	177 Fort Washington Ave New York 10032	W 158th St New York 10032	1	0.5
8/11/2017	1000	Call	3959 Broadway New York 10032	Overing St Bronx 10461	1	6.9
8/11/2017	1430	1530	3959 Broadway New York 10032	3rd Ave Bronx 10451	1	3.1
8/11/2017	1615	1615	622 W 168th St New York 10032	Frederick Douglass Blvd New York 10030	1	1.8
8/14/2017	1700	1800	622 W 168th St New York 10032	Nagle Ave New York 10034	1	1.9
8/14/2017	200	300	177 Fort Washington Ave New York 10032	54th St Brooklyn 11204	1	17.3
8/15/2017	1500	1600	3959 Broadway New York 10032	E 123rd St New York 10035	1	3.5
8/15/2017	1245	Call	177 Fort Washington Ave New York 10032	Saint Anns Ave Bronx 10455	1	3.1
8/16/2017	1130	1230	3959 Broadway New York 10032	Hunts Point Ave Bronx 10474	1	6
8/16/2017	2300	call	177 Fort Washington Ave New York 10032	Barretto St Bronx 10474	1	5.7
8/17/2017	1900	Call	3959 Broadway New York 10032	Davidson Ave Bronx 10468	1	3.5
8/17/2017	1900	2000	177 Fort Washington Ave New York 10032	Cabrini Blvd New York 10033	1	1
8/17/2017	1230	1330	177 Fort Washington Ave New York 10032	W 146th St New York 10039	1	1.6
8/18/2017	1718	1818	3959 Broadway New York 10032	Putnam Ave W Bronx 10463	1	4.2
8/18/2017	1030	1040	3959 Broadway New York 10032	24th St Long Island City 11106	1	7.9

3959 Broadway New York 10032

NY Presbyterian Health System
Columbia Campus Discharges
Site Addresses of Medicaid Discharges

622 W 168th St, New York 10032
177 Fort Washington Ave, New York 10032

Monthly Livery Trip Sample

MAS, LLC

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
8/18/2017	330	430	622 W 168th St New York 10032	W 43rd St New York 10036	1	6.6
8/18/2017	1830	1930	177 Fort Washington Ave New York 10032	Valentine Ave Bronx 10457	1	3.9
8/19/2017	1200	1300	3959 Broadway New York 10032	112th St Richmond Hill 11418	1	17.1
8/19/2017	1500	1600	177 Fort Washington Ave New York 10032	W 177th St New York 10033	1	0.8
8/21/2017	1100	1200	3959 Broadway New York 10032	74th Pl Woodhaven 11421	1	15.3
8/22/2017	1800	call	3959 Broadway New York 10032	Southern Blvd Bronx 10460	1	4.7
8/22/2017	1300	1400	3959 Broadway New York 10032	W 39th St New York 10018	1	6.7
8/22/2017	1315	1415	622 W 168th St New York 10032	Taylor Ave Bronx 10460	1	4.8
8/22/2017	900	1000	622 W 168th St New York 10032	Frederick Douglass Blvd New York 10039	1	1.7
8/22/2017	1500	1600	177 Fort Washington Ave New York 10032	Seton Ave Bronx 10466	1	8.6
8/23/2017	1200	1300	3959 Broadway New York 10032	E 19th St Brooklyn 11230	1	18.5
8/23/2017	1600	1700	3959 Broadway New York 10032	Mace Ave Bronx 10467	1	5.8
8/23/2017	1100	1200	177 Fort Washington Ave New York 10032	E 106th St New York 10029	1	4
8/24/2017	1130	1230	3959 Broadway New York 10032	E 28th St New York 10016	1	7.4
8/24/2017	1037	1137	3959 Broadway New York 10032	Ocean Ave Brooklyn 11230	1	18
8/24/2017	1630	1730	177 Fort Washington Ave New York 10032	W 173rd St New York 10032	1	0.6
8/24/2017	1730	Call	177 Fort Washington Ave New York 10032	Frederick Douglass Blvd New York 10030	1	1.5
8/24/2017	1600	1700	177 Fort Washington Ave New York 10032	W 29th St Brooklyn 11224	1	23.4
8/24/2017	330	430	622 W 168th St New York 10032	E 152nd St Bronx 10455	1	3
8/24/2017	1900	2000	622 W 168th St New York 10032	W 165th St Bronx 10452	1	2.2
8/25/2017	1500	1600	3959 Broadway New York 10032	54th St Brooklyn 11219	1	16.7
8/28/2017	1700	1800	177 Fort Washington Ave New York 10032	E 153rd St Bronx 10451	1	2.6
8/28/2017	1700	1800	177 Fort Washington Ave New York 10032	121st St South Richmond Hill 11419	1	18.1
8/28/2017	1845	1900	177 Fort Washington Ave New York 10032	35th Ave Flushing 11354	1	11.5
8/29/2017	1100	Call	3959 Broadway New York 10032	Sedgwick Ave Bronx 10453	1	2.7
8/29/2017	1500	1530	177 Fort Washington Ave New York 10032	Saint Nicholas Ave New York 10032	1	0.6
8/29/2017	1700	1900	177 Fort Washington Ave New York 10032	E 18th St Brooklyn 11230	1	18.5
8/29/2017	2030	2130	622 W 168th St New York 10032	W 159th St New York 10032	1	0.6
8/29/2017	600	700	622 W 168th St New York 10032	E 182nd St Bronx 10457	1	3.5
8/30/2017	1100	1200	3959 Broadway New York 10032	Frederick Douglass Blvd New York 10039	1	1.7
8/30/2017	1400	1500	177 Fort Washington Ave New York 10032	University Ave Bronx 10468	1	3.5
8/31/2017	1115	1215	3959 Broadway New York 10032	W 39th St New York 10018	1	6.7
8/31/2017	2325	2350	622 W 168th St New York 10032	Fairview Ave New York 10040	1	1.4
8/31/2017	1330	1430	177 Fort Washington Ave New York 10032	Haven Ave New York 10032	1	0.7
8/31/2017	1430	1630	177 Fort Washington Ave New York 10032	Christopher St New York 10014	1	9.1
8/31/2017	340	440	622 W 168th St New York 10032	Gouverneur Pl Bronx 10456	1	2.4

New York Presbyterian Health System
Columbia Campus Discharges
Site Addresses of Medicaid Discharges

Monthly Ambulette Trip Sample

MAS, LLC

3959 Broadway, New York 10032
622 W 168th St, New York 10032
177 Fort Washington Ave, New York 10032

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
8/1/2017	1800	1900	177 Fort Washington Ave New York 10032	W 190th St New York 10040	1	1.3
8/2/2017	330	345	622 W 168th St New York 10032	Seneca Ave Bronx 10474	1	5.6
8/2/2017	330	345	622 W 168th St New York 10032	Seneca Ave Bronx 10474	1	5.6
8/3/2017	1430	1530	622 W 168th St New York 10032	W 142nd St New York 10031	1	1.5
8/3/2017	1430	1530	622 W 168th St New York 10032	W 142nd St New York 10031	1	1.5
8/4/2017	1335	1435	177 Fort Washington Ave New York 10032	Asch Loop Bronx 10475	1	10
8/4/2017	1430	1500	177 Fort Washington Ave New York 10032	White Plains Rd Bronx 10473	1	6
8/4/2017	1500	1530	177 Fort Washington Ave New York 10032	W 149th St New York 10031	1	1.1
8/5/2017	1300	1400	177 Fort Washington Ave New York 10032	Dr Martin L King Jr Blvd Bronx 1(	1	2.2
8/7/2017	1830	1900	622 W 168th St New York 10032	E 152nd St Bronx 10455	1	3.6
8/7/2017	1830	1900	622 W 168th St New York 10032	E 152nd St Bronx 10455	1	3.6
8/8/2017	call	Call	177 Fort Washington Ave New York 10032	23rd Ave East Elmhurst 11369	1	9
8/10/2017	2030	call	177 Fort Washington Ave New York 10032	Nereid Ave Bronx 10470	1	7.7
8/11/2017	1300	Call	177 Fort Washington Ave New York 10032	W 140th St New York 10031	1	1.4
8/16/2017	1800	Call	177 Fort Washington Ave New York 10032	Allerton Ave Bronx 10467	1	7
8/17/2017	1145	1230	622 W 168th St New York 10032	Dr Martin L King Jr Blvd Bronx 1(	1	1.8
8/17/2017	1145	1230	622 W 168th St New York 10032	Dr Martin L King Jr Blvd Bronx 1(	1	1.8
8/17/2017	1700	1800	177 Fort Washington Ave New York 10032	Fort Washington Ave New York :	1	0.5
8/19/2017	1500	1600	177 Fort Washington Ave New York 10032	W 172nd St New York 10032	1	0.6
8/19/2017	1700	1800	177 Fort Washington Ave New York 10032	249th St Rosedale 11422	1	22
8/22/2017	30	130	622 W 168th St New York 10032	W 129th St New York 10027	1	2.3
8/22/2017	30	130	622 W 168th St New York 10032	W 129th St New York 10027	1	2.3
8/22/2017	1530	1630	177 Fort Washington Ave New York 10032	Dr Martin L King Jr Blvd Bronx 1(	1	2.2
8/23/2017	1400	1500	3959 Broadway New York 10032	Barker Ave Bronx 10467	1	5.8
8/23/2017	1400	1500	3959 Broadway New York 10032	Barker Ave Bronx 10467	1	5.8
8/23/2017	1630	Call	177 Fort Washington Ave New York 10032	Sheridan Ave Bronx 10456	1	2.2
8/24/2017	1400	1500	177 Fort Washington Ave New York 10032	Park Ave New York 10016	1	7.6
8/25/2017	1330	call	622 W 168th St New York 10032	Richmond Pl Bronx 10453	1	10
8/25/2017	1330	call	622 W 168th St New York 10032	Richmond Pl Bronx 10453	1	10
8/25/2017	1630	1700	177 Fort Washington Ave New York 10032	W 141st St New York 10031	1	1.3
8/25/2017	1000	1000	177 Fort Washington Ave New York 10032	Cannon Pl Bronx 10463	1	4.8
8/29/2017	1100	call	622 W 168th St New York 10032	2nd Ave New York 10029	1	5.3
8/29/2017	1200	1200	622 W 168th St New York 10032	W 169th St New York 10032	1	0.2
8/29/2017	1100	call	622 W 168th St New York 10032	2nd Ave New York 10029	1	5.3
8/29/2017	1200	1200	622 W 168th St New York 10032	W 169th St New York 10032	1	0.2
8/29/2017	1130	1200	177 Fort Washington Ave New York 10032	W 149th St New York 10031	1	1.1
8/29/2017	1900	2000	177 Fort Washington Ave New York 10032	Manhattan Ave New York 10026	1	2.9
8/30/2017	1900	2000	177 Fort Washington Ave New York 10032	W 174th St Bronx 10453	1	2.2
8/30/2017	1800	1900	177 Fort Washington Ave New York 10032	Broadway Bronx 10463	1	3.8
8/31/2017	1330	1430	177 Fort Washington Ave New York 10032	Dr Martin L King Jr Blvd Bronx 1(	1	2.2