



To: All Ambulance Level Transportation Providers
From: Michael Collins
Subject: Transportation Opportunity; Cohen Children's Medical Center
269-01 76th Ave, New Hyde Park, NY 11040
(The NYSDOH considers this location to be located in Queens, NY)

Date: December 7, 2017

The Department of Health (DOH) has analyzed data collected by Medical Answering Services (MAS) and identified non-emergency Medicaid transportation trips from Cohen Children's Medical Center, which consists of one-way trips from Cohen Children's Medical Center at the Ambulance Mode of Service.

Please note it is anticipated that the service identified and described below will be done by one transportation provider. In addition, when considering pricing, please base your pricing on all rides from Cohen Children's Medical Center at the Ambulance Mode of Service. The flat rate pricing submitted will be paid for each person transported even when multiple enrollees are transported in the same vehicle.

Identified Trips

A listing of trips **authorized by MAS originating at Cohen Children's Medical Center going to the enrollee's residence for the months of August 2017 through November 2017** follows. The trip list of sample trips is sorted by date, time and mode of service to show the individual trip assignments that fit these criteria.

*The trip listing is based on actual trips for a four-month period and is to be used as an estimate for potential bidders. The trip list does not guarantee actual future trip volume.

Type of Service

The services provided will be for individuals with single trips from Cohen Children's Medical Center to the enrollees' residence. The transportation provider selected will agree to provide Ambulance discharge services to all enrollees needing transportation as described. All requests for Ambulance Mode of Service discharges to enrollees' residence from Cohen Children's Medical Center must be honored with enrollee pickup at Cohen Children's Medical Center no more than 90 minutes from when the request is made by Medical Answering Services. Please note, if requests for this described service are not honored or if pickup times exceed 90 minutes from when the request was made by MAS, the transportation provider's preferred status could be reevaluated. Employees of transportation providers will present themselves in a company uniform as well as have identification readily visible.



Applicant Information

Cohen Children's Medical Center
Discharge trips to Enrollee's residence

If you are interested in providing transportation for Medicaid enrollees pursuant to the information above (**Cohen Children's Medical Center**), based upon the trip list attached, please complete the information below and return this form to Michael Collins via fax to (315) 558-6759 or by email to mcollins@medanswering.com by 5:00 p.m. on Friday, December 15, 2017. If you have any questions please call Michael Collins, 315-299-2732.

Name of Company: _____ Contact: _____

Telephone Number: _____ Email: _____ Provider ID: _____

Proposed charge per person per trip leg

Please provide an **all-inclusive flat rate**. Please note, transportation vendors will be paid the full charge for each enrollee trip leg regardless of multiple passengers. _____

Do you have a Compliance Plan that meets the requirements of NYS Mandatory Provider Compliance Program (SSL) Certification New York State Social Services Law Section 363-d and 18 NYCRR Part 521 Certification? _____ Yes
_____No

Are all vehicles used by your business for transporting Medicaid enrollees properly owned/leased, registered and insured as taxi/livery vehicles (no passenger registration) and according to NYSDOH Policy as outlined in the NYSDOH Medicaid Update, December 2015 Volume 31 Number 13? _____ Yes _____ No

How many vehicles properly owned/leased, registered and insured as Ambulance vehicles in your fleet are available for transporting Medicaid enrollees? _____

Does your company currently provide transportation services within the New York City borough(s) for which this group ride is being requested? _____ Yes _____ No

Availability Hours**						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Date: _____

Signature

Print Name

** Please note, this proposal requires 24/7/365 coverage.



Transportation Vendor Statement of Quality & Reliability

Please describe how you will deliver exceptional quality transportation service to Medicaid enrollees. If you are aware of current trip concerns voluntarily filed with Medical Answering Services against your company, please explain how you intend to improve customer service.

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
8/6/2017	1400	1500	26901 76th Ave Queens 11040	111th St South Richmond Hill 11419	1	12.8
8/8/2017	1930	2000	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/8/2017	1200	Call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/9/2017	1200	1300	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/11/2017	1230	1330	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/12/2017	1930	2030	26901 76th Ave Queens 11040	Putnam Ave Brooklyn 11216	1	15.4
8/14/2017	1200	1300	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/16/2017	1300	1400	26901 76th Ave Queens 11040	Bradhurst Ave Valhalla 10595	1	31
8/17/2017	1530	1630	26901 76th Ave Queens 11040	80th St Woodhaven 11421	1	10.9
8/17/2017	1820	1920	26901 76th Ave Queens 11040	35th Ave Corona 11368	1	10.9
8/18/2017	1100	1200	26901 76th Ave Queens 11040	Broadway Brooklyn 11206	1	16.7
8/18/2017	1430	1530	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/21/2017	1650	1750	26901 76th Ave Queens 11040	New Haven Ave Far Rockaway 11691	1	15.2
8/23/2017	1230	1300	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/24/2017	1500	1600	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/25/2017	1700	1800	26901 76th Ave Queens 11040	Van Wyck Expy Jamaica 11418	1	7.9
8/28/2017	1300	Call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
8/29/2017	1315	1415	26901 76th Ave Queens 11040	E 17th St New York 10003	1	17.5
8/29/2017	730	Call	26901 76th Ave Queens 11040	109th Ave South Ozone Park 11420	1	12.4

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
9/1/2017	1200	Call	26901 76th Ave Queens 11040	Bradhurst Ave Valhalla 10595	1	31
9/3/2017	1300	1400	26901 76th Ave Queens 11040	84th Dr Jamaica 11432	1	6.7
9/3/2017	1400	1500	26901 76th Ave Queens 11040	160th St Jamaica 11432	1	6.6
9/5/2017	1830	1930	26901 76th Ave Queens 11040	57th Ave Corona 11368	1	9.9
9/6/2017	1200	1300	26901 76th Ave Queens 11040	207th St Queens Village 11428	1	4.8
9/6/2017	1200	1300	26901 76th Ave Queens 11040	Bradhurst Ave Valhalla 10595	1	31
9/7/2017	1100	1130	26901 76th Ave Queens 11040	116th St South Richmond Hill 11419	1	12.9
9/11/2017	1130	1130	26901 76th Ave Queens 11040	Corporate Blvd S Yonkers 10701	1	24.5
9/13/2017	1600	1700	26901 76th Ave Queens 11040	65th St Glendale 11385	1	11.2
9/13/2017	1030	1130	26901 76th Ave Queens 11040	109th Ave South Ozone Park 11420	1	12.4
9/14/2017	1400	1500	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
9/14/2017	1630	1700	26901 76th Ave Queens 11040	111th St South Richmond Hill 11419	1	12.8
9/16/2017	1600	1700	26901 76th Ave Queens 11040	207th St Queens Village 11428	1	4.8
9/19/2017	1200	1300	26901 76th Ave Queens 11040	149th Ave Rosedale 11422	1	8.2
9/25/2017	1400	1400	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
9/28/2017	1300	1400	26901 76th Ave Queens 11040	Bradhurst Ave Valhalla 10595	1	31
9/29/2017	1900	2000	26901 76th Ave Queens 11040	Cornaga Ave Far Rockaway 11691	1	15.5

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
10/4/2017	1800	1900	26901 76th Ave Queens 11040	65th St Glendale 11385	1	11.2
10/6/2017	1000	1100	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/9/2017	1800	1900	26901 76th Ave Queens 11040	78th St Woodhaven 11421	1	11.1
10/9/2017	1500	1600	26901 76th Ave Queens 11040	Cedar St Brooklyn 11221	1	13.7
10/18/2017	2230	2330	26901 76th Ave Queens 11040	Division Ave Brooklyn 11211	1	16.2
10/19/2017	1000	1100	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/19/2017	1500	1600	26901 76th Ave Queens 11040	Springfield Blvd Cambria Heights 11411	1	5.9
10/20/2017	Call	Call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/20/2017	1130	1230	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/24/2017	1100	1200	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/24/2017	1800	1900	26901 76th Ave Queens 11040	Bay 32nd St Far Rockaway 11691	1	16.1
10/25/2017	1300	1400	26901 76th Ave Queens 11040	142nd St Jamaica 11435	1	12
10/26/2017	1800	1900	26901 76th Ave Queens 11040	Fort Hamilton Pkwy Brooklyn 11219	1	24.7
10/27/2017	1200	1300	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/29/2017	1100	1200	26901 76th Ave Queens 11040	Cedar St Brooklyn 11221	1	13.7
10/30/2017	1300	1400	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
10/30/2017	1700	1800	26901 76th Ave Queens 11040	Cedar St Brooklyn 11221	1	13.7
10/31/2017	1300	1400	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1

Service Date	Pickup Time	Appt Time	Pickup Street	Destination	Total Trips Legs	Total Trip Mileage
11/1/2017	2030	2045	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
11/2/2017	1900	Call	26901 76th Ave Queens 11040	109th Ave Jamaica 11433	1	6.1
11/3/2017	1345	1345	26901 76th Ave Queens 11040	110th Rd Queens Village 11429	1	4.4
11/7/2017	1100	1200	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
11/8/2017	1200	1300	26901 76th Ave Queens 11040	Cornaga Ave Far Rockaway 11691	1	15.5
11/9/2017	2200	2230	26901 76th Ave Queens 11040	84th Rd Jamaica 11432	1	6.2
11/13/2017	1500	1600	26901 76th Ave Queens 11040	Bradhurst Ave Valhalla 10595	1	31
11/13/2017	1615	1645	26901 76th Ave Queens 11040	Cedar St Brooklyn 11221	1	13.7
11/14/2017	1100	1200	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
11/15/2017	1230	call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
11/16/2017	1230	1330	26901 76th Ave Queens 11040	Linden Pl Flushing 11354	1	10.1
11/17/2017	1300	1400	26901 76th Ave Queens 11040	Jewel Ave Flushing 11367	1	8.3
11/20/2017	1300	1345	26901 76th Ave Queens 11040	42nd St Sunnyside 11104	1	14
11/21/2017	2000	2100	26901 76th Ave Queens 11040	Cedar St Brooklyn 11221	1	13.7
11/25/2017	1600	1700	26901 76th Ave Queens 11040	Eldert Ln Brooklyn 11208	1	13.8
11/28/2017	1400	Call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1
11/29/2017	1800	1900	26901 76th Ave Queens 11040	169th St Jamaica 11434	1	7.3
11/29/2017	1100	1200	26901 76th Ave Queens 11040	133rd Ave Jamaica 11434	1	9.3
11/30/2017	1300	Call	26901 76th Ave Queens 11040	216th St Bayside 11360	1	6.1